March 29, 2020

Southwest Airlines
Frontier Airlines
Spirit Airlines
United Airlines
American Airlines
Delta Airlines
Alaska Airlines
JetBlue Airlines
A4A
IATA
ICAO

RE: Airline Compliance/Noncompliance with WH Coronavirus Task Force and CDC guidelines and recommendations to mitigate infections and deaths

Dear Airline CEOs and Aviation Association leaders:

As you know the Coronavirus pandemic was spread globally mainly by air travel. Now this virus is in every country. In the US the emphasis has shifted to minimizing communal infection including from domestic air travel. As CEOs of the major US airlines and air travel leaders you have a special role and obligation to take the steps to minimize transmission by strictly following the guidelines issued by the CDC and the White House Coronavirus Task Force.

Accordingly, we call on you to state what you are doing to comply with the following guidelines:
1. Social Distancing. Separation of passengers by 3 to 10 feet on airliners and at airports.
2. Wearing of N-95 by flight attendants and for any sick passengers.
3. Testing of passengers and flight crews and other airline personnel in contact with the public for fever and the coronavirus prior to flying.
4. Quarantining of passengers exposed or testing positive for the coronavirus.
5. Cleaning and sanitizing of cabin and other surfaces in contact with passengers.
6. Encouraging the public not to use air travel except essential purposes during the National Emergency.

We would also demand that you immediately desist from refusing to grant full refunds for passengers cancelling reservations, offering super low fares and canceling flights to keep planes full, which thwarts social distancing and encourages nonessential air travel.

FlyersRights.org is the largest airline passenger organization and represents airline passengers on air safety and consumer issues before the FAA and the US DOT.

Sincerely,

/s/
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